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The scene of any incident can present many potential dangers, whether someone has become ill or has been injured, whether in the home or outside at the scene of an incident. Before any first aid can be provided you must make sure that approaching the scene of the incident does not present unacceptable danger to you, the casualty or anyone else who is helping.

This chapter provides advice for first aiders on how to ensure safety in an emergency situation. There are specific guidelines for emergencies that pose a particular risk. These include fires, traffic incidents and incidents involving electricity and drowning.

The procedures used by the emergency services for major incidents, where particular precautions are necessary and where first aiders may be called on to help, are also described here.

## AIMS AND OBJECTIVES

- To protect yourself from danger and make the area safe
- To assess the situation quickly and calmly and summon help if necessary
- To assist any casualties and provide necessary treatment with the help of bystanders
- To call 999/112 for emergency help if you suspect serious injury or illness
- To be aware of your own needs



MANAGING  
AN INCIDENT